

## HOURS OF OPERATION

Monday - Friday 7:45 am - 3:45 pm

## HOLIDAY SCHEDULE

The Transit does not provide service on the following holidays:

New Years Day	Columbus Day
Martin Luther King, Jr Day	Veterans' Day
Presidents' Day	Thanksgiving Day
Memorial Day	Friday after Thanksgiving
Independence Day	Christmas Day
Labor Day	

## AFFORDABLE FARES & PASSES

Rate per person.....\$1.50

Group Rate (5 to 9 people).....\$1.00

Group Rate (10 or more people)..... \$ 0.75

Passes (10 rides).....\$15.00

Passes are available at the following locations:

City Hall	West Plains Bank
1910 Holiday Lane	11 Court Square
417-256-7176	417-256-2147

Citizens age 60+ can obtain a limited amount of 10 ride passes at the Senior Center at 416 E Main St. Donations are appreciated but not required. Southwest Missouri Office on Aging reimburses the city for trips provided. The Senior Center determines eligibility for the passes according to SWMOA guidelines.



# Transit Rules

1. Fare must be paid when boarding the bus.
2. Eating, drinking, smoking, using chewing tobacco, possessing open containers and soliciting of any kind are not allowed on the bus.
3. Fighting, physical abuse, verbal abuse, and cursing are not allowed. Riders presenting a danger to the driver or passengers will not be allowed to board or will be asked to de-board.
4. Behavior that distracts the driver or shows disrespect to or offends the driver or other passengers will not be permitted.
5. All riders are required to wear seat belts while the vehicle is in motion.
6. Passengers must be appropriately clothed at all times, including shoes and shirts.
7. Passengers are limited to carrying items they can load and unload themselves.
8. Service animals are permitted on vehicles. Service animals presenting a danger to the driver or other passengers must be confined or constrained.
9. Oxygen tanks and other necessary medical equipment are allowed on all vehicles. The equipment must be secured to prevent injury in case of an accident or sudden stop.
10. The driver is trained to manage emergency situations. Obey the driver's directions to ensure your safety.
11. If a rider violates a rule, the driver will show the rider the rules and ask him/her to comply with them. Continued violation of the rules may result in denial of service.

The City of West Plains receives funding under Federal Transit Administration, Section 5311 non-urban public transportation program and complies with all state, federal, and local regulations.

The bus will deviate up to 3/4 of a mile from the route with 24 hour notice. The demand responsive curb to curb riders are required to give 24 hour notice. Notice for Monday deviation or demand responsive service should be made on Friday. The service hours are the same for both types of service.

# City of West Plains Transit System



Passengers with disabilities may request modifications to current service procedures to access the service. To make a request, please call us at 256-1241 or email us at [mike.falwell@westplains.net](mailto:mike.falwell@westplains.net). Please submit requests at least the day before the trip.

## Contact Information

**Transit Bus Shed: 417-256-1241**

Phone 417-256-1241 for information regarding processing complaints (including ADA and Title VI).

# Transit Bus Schedule

## LOCATION STOP

## BOARDING TIME

AIDS @ COURT SQUARE	7:45 - 9:45 - 11:45 - 1:45
SOUTH TOWERS APTS	7:47 - 9:47 - 11:47 - 1:47
WALNUT GROVE APTS	8:59 - 10:59 - 12:59 - 2:59
	7:49 - 9:49 - 11:49 - 1:49
*GRACE AVE @ LOCUST	9:01 - 11:01 - 1:01 - 3:01
THAYER AVE @ LAMBERT LN	7:51 - 9:51 - 11:51 - 1:51
*THAYER AVE @ SEMINOLE	7:53 - 9:53 - 11:53 - 1:53
LAMBERT LN @ BILL VIRDON	7:55 - 9:55 - 11:55 - 1:55
E MAIN ST @ CIVIC CENTER	7:58 - 9:58 - 11:58 - 1:58
N HOWELL AVE @ BRATTON	8:01 - 10:01 - 12:01 - 2:01
OLDEN ST @ CRESTWOOD	8:03 - 10:03 - 12:03 - 2:03
THORNBURGH @ JEFFERSON	8:05 - 10:05 - 12:05 - 2:05
400 BLOCK OF THORNBURGH	8:08 - 10:08 - 12:08 - 2:08
*MISSOURI @ CASS	8:09 - 10:09 - 12:09 - 2:09
*700 BLOCK OF MISSOURI	8:14 - 10:14 - 12:14 - 2:14
1100 BLOCK OF INDEPENDENCE DR	8:16 - 10:16 - 12:16 - 2:16
*IMPERIAL CENTER	8:20 - 10:20 - 12:20 - 2:20
PARKWAY SHOPPING CENTER	8:24 - 10:24 - 12:24 - 2:24
	8:27 - 10:27 - 12:27 - 2:27
1100 BLOCK OF ALASKA	9:32 - 11:32 - 1:32 - 3:32
	8:29 - 10:29 - 12:29 - 2:29
WEST VUE APTS	9:34 - 11:34 - 1:34 - 3:34
	8:31 - 10:31 - 12:31 - 2:31
BURTON CREEK CLINIC	9:29 - 11:29 - 1:29 - 3:29
	8:33 - 10:33 - 12:33 - 2:33
COUNTRY MART	9:27 - 11:27 - 1:27 - 3:27
	8:35 - 10:35 - 12:35 - 2:35
	9:25 - 11:25 - 1:25 - 3:25
GIBSON @ KENTUCKY	8:42 - 10:42 - 12:42 - 2:42
UTAH @ 7TH ST	8:49 - 10:49 - 12:49 - 2:49
*CITY PARK	8:52 - 10:52 - 12:52 - 2:52
	9:37 - 11:37 - 1:37 - 3:37
LIBRARY	8:55 - 10:55 - 12:55 - 2:55
ARKANSAS @ WORCESTER	9:07 - 11:07 - 1:07 - 3:07
HARLIN RIDGE PLAZA	9:09 - 11:09 - 1:09 - 3:09
WALGREENS	9:11 - 11:11 - 1:11 - 3:11
WEST PLAINS MARKETPLACE	9:13 - 11:13 - 1:13 - 3:13
BIG LOTS/SOUTHERN HILLS CTR	9:15 - 11:15 - 1:15 - 3:15
WAL-MART	9:17 - 11:17 - 1:17 - 3:17
SENIOR CITIZEN CENTER	9:43 - 11:43 - 1:43 - 3:43

\* COVERED BUS STOPS

